

USER MANUAL

Accessing the LMS using the Mobile App



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1. Introduction

Welcome to the TSIBA Learning Management System (LMS). This guide will walk you through the steps to access the TSIBA LMS using the **Pluto Moodle App** on your mobile device.

Using the Pluto Moodle App, you can conveniently access course materials, participate in discussions, submit assignments, and stay connected with your learning activities.

2. Prerequisites

Before logging in, ensure that you have:

- A **registered TSIBA LMS account** (credentials provided by TSIBA Education).
- A **stable internet connection**.
- The **Pluto Moodle App** is installed on your mobile device.
 - **Android Users:** Download the app from the Google Play Store.
 - **iOS Users:** Download the app from the Apple App Store.

3. Downloading and Installing Pluto Moodle App

1. Open the **Google Play Store** or **Apple App Store** on your mobile device.
2. Search for **Pluto Moodle App**.
3. Tap **Install** and wait for the installation to complete.
4. Once installed, open the app.

4. Logging into the TSIBA LMS

1. **Open the Pluto Moodle App** on your mobile device.
2. On the welcome screen, tap "**Add Site**".
3. In the **Site Address** field, enter the TSIBA LMS URL:
<https://lms.tsiba.ac.za>
4. Tap "**Connect**" to proceed.
5. You will be directed to the TSIBA LMS login page.

6. Enter your **Username** and **Password**.
7. Tap "**Log in**".
8. If prompted, allow necessary permissions for full app functionality.
9. Once logged in, you will be taken to your **Dashboard**, where you can access your courses.

5. Troubleshooting Login Issues

If you experience any issues logging in, try the following:

- **Double-check your credentials:** Ensure your username and password are correct.
- **Reset your password:** Use the "Forgot Password" option on the TSIBA LMS login page.
- **Check your internet connection:** Ensure you have a stable network connection.
- **Update the Pluto Moodle App:** Make sure you are using the latest version.
- **Reinstall the app:** Uninstall and reinstall the app if login issues persist.
- **Contact TSIBA Support:** If you still cannot access the LMS, email lms@tsiba.ac.za for assistance.

6. Navigating the Pluto Moodle App

Once logged in, you can:

- View your **Dashboard** to access enrolled courses.
- Check your **Course List** and access course materials.
- Participate in **Discussion Forums**.
- Submit **Assignments** and take **Quizzes**.
- Check **Grades** and receive **Notifications**.

7. Logging Out

1. Tap the **Menu** icon (≡) in the top-left corner.
2. Scroll down and tap **Log Out**.
3. Confirm logout if prompted.

8. Additional Support

For further assistance, contact TSIBA LMS Support:

- **Email:** lms@tsiba.ac.za
- **Website:** <https://tsiba.ac.za>

Happy Learning!

TSIBA Education LMS Team